**Automotive Service Councils of California** 

## MT. DIABLO—CHAPTER 20



ASCCA CHAPTER 20, Volume 14, Issue 11-MAY 2019

**MAY 8, 2019** 

### Are you ready for Chapter 20 May events?

### Joint Meeting of Chapters 16 and 20

May 15, 2019 ~ 6:30 pm Roundtable discussion moderated by Maylan Newton on "Today's Issues" at: Orinda Motors, 63 Orinda Way,



## Come and meet your future Apprentice!

Orinda, CA 94563

~ Friday, the 17th of MAY at 6pm ~ 2700 East Leland Road, Pittsburg, CA 94565



Dave Kemnitz, D&H Enterprises, has volunteered to speak about his career in the automotive industry and Maylan **Newton** of ESi will speak about the opportunities to be found in the automotive industry. Other shops welcome to present!

ASCCA MT DIABLO CHAPTER 20 and ESi bring you a training opportunity

Monday, May 20, 2019 ~ 6:30-9:30 pm



May 15, 2019 - 5:30 pm Concord **Diagnosing Advanced Starting and** 

> May 21 - 6:00 pm Concord May 22 - 6:00 pm San Ramon **BOSCH training**

Car Show and Picnic Mt. Diablo High School **Red Devils Restoration Project** May 18, 2019 - 1:00-4:00 pm





www.ascca.com

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Mary Kemnitz

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Rich Lezcano......925-680-6946 richl.ssab@sbcglobal.com

### DIRECTOR

Dennis Nolen......831-430-6402 dnolen@webmail.oreillyauto.com

**Charging Systems** 



## Diagnostic Skills Challenge 2019



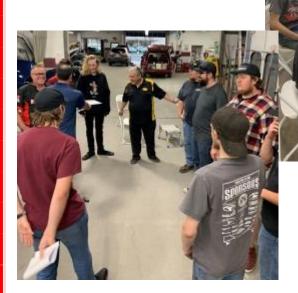
April 17, 2019













Thank you to host Rich Lezcano, judge Hans Hiller, participants, and the Chapter 20 Board!



## The next ASCCA Team Weekend is May 18-19, 2019

Our May 2019 Team Weekend Schedule is now available. Join your industry peers May 18-19 in Sacramento for new member inductions, committee meetings, education training and our Chapter Representatives Committee meeting. Sign up TODAY!

ASCCA Training Event on Saturday featuring:

- "Understanding Lubricant Fundamentals & Standards" with Nicholas Bagley, National Sales Manager at MOTUL
- " Turn Your Staff into a Team with Rena Rennebohm, Coach, The Automotive Coaching & Training (ACT) Group
- "Winning The Compliance Game" with David Fischer, Owner, California Employer's Services

Embassy Suites Sacramento 100 Capitol Mall Sacramento CA 95814

Click here to read more and register

Training event flyer for May 18th

### Ads of Yester-year



Thanks to ASCCA Chapter 5 for the idea ... and see back page! Times have changed ...



For your Calendar ...

Automotive Service Councils of California

## ASCCA Mt Diablo Chapter 20 brings you our 2019 Cobra event !

July 17, 2019 ~ 5:00 - 8:30 pm



## Vendor Fair at the Cobra Museum

#### Attendees:

One per shop free for Chapter 20 members Additional ASCCA attendees \$30 pp Non ASCCA attendees \$50 pp

- 20 Vendors
- Dinner
- · Cobra cars!
- Movie
- Networking
- Drawing



Vendors ~ for details

Mary Kemnitz D&H Enterprises 925-963-2924 or 925-356-0683

#### Event rsvp

Ginger Exner ~ gexner6359@aol.com OR Céline Haugen ~ editor20@sonic.net



777 Arnold Drive, Martinez, CA 94553

#### BLUE STREAK TODAY: STRONGER THAN EVER

Building on our rich history of quality and durability, we're proud to say that Blue Streak is stronger than ever. Our Blue Streak® program includes our original Blue Streak® products such as points, condensers, caps, and rotors, as well as our new heavier-duty. longer lasting calls that are engineered and manufactured at our certified facility in Bialystok, Poland.



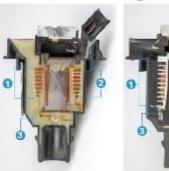
#### **HEAVIER-DUTY IGNITION COILS**

Blue Steeck? by Standard's new nearier duty ignition on is are the product of superior design, menufacturing, and teating. For enample, take our UFSUS, one of the many new hear en-duty ign from



BLUE STREAK VS OF COIL COMPARISON

To one what mokes our Blue Stresk\* ignifies coils superior, we conducted a visual cutaway comparison against the OE. Horsh what we found. UF303 DE



ter Oil call pin fell our during cutting OF 8 primary winding sections

Blue Steak: With 10 primary winding rections, our design reduces the height of each rections winding to docrace the risk of brookage between section; OC: Uneven number of winding turns. Blue Stevair: Our barrel winding dictribution precisely reduces the number of turns in the first and last two

sections to reduce the voltage gradient. When combined with our higher G2 resistive grade, our winding, distribution lowers the risk of breakage within the winding.

OE: Potlard using "yallow" apony system. Blue Streek: When compared to common "emberlyellow" epoxy systems, our "black" epoxy system frontiers received 40% higher insulation resistance to voltage brookshoen.

Thank you Joe Schwartzbine and SMP for seven continuous years of advertising in support of Chapter 20's newsletter!



### **ASCCA Awards Assembly**member Evan Low ASCCA's Legislator of the Year Award WYNKR 5/6/2019

During its annual Legislative Fly-In Day, held April 23 in Sacramento, ASCCA presented California State Assemblymember Evan Low (D-Silicon Valley) with its prestigious Legislator of the Year Award in recognition of his support for ASCCA and the independent automotive repair industry.

Elected to the Legislature in 2014, Assemblymember Low chairs the powerful Business and Professions Committee, which oversees the Department of Consumer Affairs and its licensing agencies, including the Bureau of Automotive Repair.

ASCCA bestows its Legislator of the Year Award to members of the Legislature who have demonstrated a commitment to listening to the voices of the automotive repair industry and working with ASCCA to address the challenges facing its members. In recent years, Assemblymember Evan Low has worked closely with ASCCA on the Bureau of Automotive Repair's Sunset Review and Assembly Bill 3141, signed into law in 2018, which included previously-exempt maintenance

service providers under BAR jurisdiction, while maintaining the oil changer business model.

Assemblymember Low was presented his award by ASCCA Government Affairs Committee Chair Dave Kusa.



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#### BASIC MANUFACTURING AT OUR STATE-OF-THE-ART FACILITY

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### **CHAPTER 20 MEMBER LIST**

Ace Auto Repair & Tire Ctr George Chavez 2560 San Ramon Vly Blvd. San Ramon, CA 94583 925-743-1552

Acalanes High School Grant Cusick 1200 Pleasant Hill Road Lafayette, CA 94549 925-935-2600

Alhambra High School Brian Wheeler 150 E Street Martinez, CA 94553 925-313-0440

Airbag Service & Techzone Matt Patterson 32 California Ave, Ste A Pleasanton, CA 94566 800-763-8588

All-Flow Muffler & Auto Danny Larson 3900 Pacheco Blvd Martinez, CA 94593 925-229-3044

Autotron Service Center Ryan Tunison 3688 Washington St. Ste F Pleasanton, CA 94566 925-484-2400

BG Fleming Distrib. Co. Christopher Smith 1011 Suncast Lane El Dorado Hills, CA 95762 916-223-0559

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Clayton Valley Auto Svc Harold Naipo/Terry Ketchel 1505 Rishell Drive Concord, CA 94521 925-682-2281

Commans, Walt ASE W. States Consultant 5312 Quail Ridge Terrace Anaheim Hills, CA 92807 714-974-3208

Contra Costa College Bobby Sturgeon 2600 Mission Bell Drive San Pablo, CA 94806 510-215-3976 D&H Enterprises Dave & Mary Kemnitz 2689 Monument Blvd Concord, CA 94520 925-356-0683

Devil Mountain Diesel Jason Loelieger Mark Fuenzalida 1500 3rd Avenue Walnut Creek, CA 94597 925-954-8582

Diablo Auto Specialists Tim Stussi 1413 Carlback Avenue Walnut Creek, CA 94596 925-932-6701

Dick & Ryan's Auto Repair Trevor Stoneham 1679 1st Street Livermore, CA 94550 925-373-9055

Digital Financial Group Shannon Devery 1329 Hwy 395 N., Ste 10 Gardnerville, NV 89410 626-476-9016

Dublin Car Tek Tim Johnson 6008 Dougherty Rd. Dublin, CA 94568 925-829-9300

European Auto Repair Carlos Showing 1573 Third Avenue Walnut Creek, CA 94597 925-944-5606

European Autotech Chris Murad 31 Beta Court, Ste J San Ramon, CA 94583 925-820-6460

Five Star Automotive Brian & Janice Andrews 1440 Concord Ave. Ste C Concord, CA 94520 925-609-7827

Frank's Auto Service Margaret & Dave Frank 1255 Boulevard Way Walnut Creek, CA 94595 925-942-3677

Fuenzalida, Bob Ch 20 Member Emeritus Cars R Us 2269 Bromfield Court Walnut Creek, CA 94596 925-683-2310 Gene's Auto Repair Tracy Renee 37 Tennessee Street Vallejo, CA 94590 707-642-1900

Gilmores Auto Service Phillip Sanders 2151 N. Broadway Walnut Creek, CA 94596 925-939-9430

Hagin's Automotive, Inc. Andy Hagin 3725 Alhambra Ave Martinez, CA 94553 925-228-5115

Hunt & Sons Tim Lockhart 485 Industrial Way Benicia, CA 94510 707-747-9500

JJ Auto Repair Victor & Teresa Gonzalez 6300 Brentwood Blvd, #A Brentwood, CA 94513 925-513-5927

Lehmers Concord Caroline Anderson 1905 Market Street Concord, CA 94520 925-827-2077

Liberty High School Jonathan Dorr 850 Second Street Brentwood, CA 94513 559-977-0181

M Service Dante Paulazzo 2008 Mount Diablo Blvd. Walnut Creek, CA 94596 925-932-8744

Mekatron Concord Ian G. Miller 1771 Concord Ave Concord, CA 94520 925-687-8300

Mendelson Autobody Ted Mendelson 38 Beta Court, Ste A5 San Ramon, CA 94583 925-838-2343 Monkey Wrenches, Inc. Ted Curran 8130 Brentwood Blvd Brentwood, CA 94513 925-634-4145

Moraga Motors Ron Schumacker 530 Moraga Road Moraga, CA 94556 925-376-0692

Orinda Motors Allen Pennebaker 63 Orinda Way Orinda, CA 94563 925-254-2012

Orinda Shell Auto Care Kathy Mitchell 9 Orinda Way Orinda, CA 94563 925-254-1486

Scott Phillips, CPA 3011 Citrus Circle, Ste 204 Walnut Creek, CA 94598 916-274-0600

Precision Auto Repair Tyler & Renee Edgren 164 A Wyoming Street Pleasanton, CA 94566 925-462-7440

Randys Mobile Mech'l Svc Randy Wilferd 2750 Cloverdale Ave. Concord, CA 94518 925-288-0766

Rich's Auto Service Louis Volpone 839 Ygnacio Valley Rd Walnut Creek, CA 94596 925-937-3434

SC Fuels Mark Williams 2075 Alum Rock San Jose, CA 95116 408-625-6059 657-236-8175

S.G. Auto Repair Sergio Garcia 517 C San Pablo Ave Pinole, CA 94564 510-964-1541 S.P. Automotive Supply Steve Markus 3410 Pacheco Blvd Martinez, CA 94553 925-372-4930

Simply Superior Auto Body Rich & Jennifer Lezcano 2110 Market Street Concord, CA 94520 925-680-6946

Solano Community College Paul Hidy 1687 North Ascot Parkway Vallejo, CA 94591 707-864-7000, ext 5746

Solano Way Auto Repair Ken R. Fritzberg 2197 Solano Way Concord, CA 94520 925-676-2890

Standard Motor Products Joe Schwartzbine 1460 Arvilla Drive Sacramento, CA 94582 916-606-0985

Superior Auto Parts Horacio "O" Parra 1055 Detroit Avenue Concord, CA 94518 925-305-1624

Tuolumne St Auto & Elec John McLaughlin 635C Tuolumne Street Vallejo, CA 94590 707-648-3434

Walnut Creek Automotive Bill & Jeff Boaman 1855 Contra Costa Blvd Pleasant Hill, CA 94523 925-849-6440

West Coast Muffler & Tire Steve Elstins 2090 Market Street Concord, CA 94520 925-676-8376

50/50 Xtreme Auto Glass O'Neill Tasleem 2098 Market Street Concord, CA 94520 925-676-2000





### NOTE Chapter 20 meetings will be held on the 3rd Wednesday

**January 16, 2019 ... Round table discussion** with Los Medanos College on their auto program and possible intern program. Also meet **Elie Massabki**!

March 20, 2019 ... Assemblyman Tim Grayson

on upcoming legislative issues (Legislative Day coming up April 23rd!)

April 17, 2019 ... High School Diagnostic Challenge at Superior Auto Body

May 15, 2019 ... Joint Meeting with Chapter 16

at Orinda Motors, with **Maylan Newton** as guest moderator

June 19, 2019 ... Carolyn Coquillette

Connected Cars (to be confirmed)

July 17, 2019 ... Vendor Fair

at Cobra Museum

September 18, 2019 ... Jennifer Filzen

Rock Star Marketing

October 16, 2019 ... ESi Maylan Newton

on Influence - Positive and Negative

November 20, 2019 Joint Meeting with Auto Body and Tow Truck Industry

(to be confirmed)

All meetings subject to final confirmation by scheduled speakers and Board. If you need more information about ASCCA Chapter 20's meetings, please contact Steve Elstins, West Coast Muffler, 925-676-8376 OR Mary Kemnitz, D&H Enterprises, 925-356-0683



# Chapter 20 appreciates its Associate Members and Branch Members

**BG Fleming Distributing Co.** Christopher Smith 916-223-0559 csmith@bgfleming.com

Hunt & Sons Tim Lockhart 707-747-9500 tlockhart@huntnsons.com

Scott Phillips, CPA, Inc. Scott Phillips 925-274-0600 scott@cpaman.com

SC Fuels Mark Williams 408-625-6059 williamsm@scfuels.com

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S.P. Automotive Supply Steve Markus 925-372-4930 smarkus@spauto.com

Standard Motor Products Joe Schwartzbine 916-606-0985 jschwartzbine@smpsfa.com

Superior Auto Parts Horacio "O" Parra 925-305-1624 horacio@trimoninc.com

### ESi 2019 Northern California Schedule!

### 2019 Professional Business Development Northern California Schedule Monday Evening 6:30PM to 9:30PM

April 29	Martinez	Don't just sit there do something!	All the knowledge in the world cannot make it happen. You must get up and take the 1st step, write the 1st word, drive the 1st nail. Our world is paralyzed by great ideas but not the discipline to implement them. Knowledge is not the power we seek, implementation of the knowledge we already have is the key to success. The most successful business owners have had the discipline to take the 1st step. 4 Essential Steps to Successful Implementation	ENTIRE STAFF
May 20	Martinez	Business 101 for Employees	Teach your employees about business, the ABC's of Cash Flow and Basic P&L interpretation. Ever heard of the "6 Minute Factor," the "Pitfalls of Discounting" and "The Missing employee." Join us in determining what it could cost you and your business. Learn how 6 minutes per tech per day could be the difference between making money or closing your doors.	ENTIRE STAFF
July 22	Martinez	Service Advisors Roundtable	Sit down with your service advising peers to discuss the challenges facing service advisors in repair shops today. No subject is off the table! Phone shoppers, quoting prices, the internet customers, or owners and staff.	SERVICE ADVISORS
September 16	Martinez	11.5 Ways to Massively Grow Your Customer Base in 30 days	Need to get some new business and do so quickly? Lost too many customers over the last few years? Want some new marketing ideas or maybe some new ways to use the old ones?  In this workshop, you will learn the many tried and true ways to massively grow your customer base very quickly.	OWNERS/ MANAGERS
December 7	Martinez	Owners Roundtable	Sit down with other owners and managers to have an open honest and frank discussion on the Good, Bad and the Ugly of shop ownership today	OWNERS/ MANAGERS

### Hagin's Automotive

3725 Alhambra Ave. Martinez, Ca 94553





## **ASCCA Member Exclusive Offer!**



ASCCA Partners with Educational Seminars Institute (ESi) again to Bring You Special Course Offerings in 2019!

Seminar courses are normally \$149.95. ASCCA members pay only \$95 per attendee -- a savings of almost \$55 per class! Service writer courses are normally \$1,795. ASCCA members pay only \$995 per attendee!

Click here to take advantage of this offer

WYNKR 3/5/19



LOS MEDANOS COLLEGE

https://www.losmedanos.edu/maps/

Auto shop is closest to Lot B (CC), Campus Way and Nature Preserve.

Enter on Memorial Drive

### LOS MEDANOS COLLEGE

## Come and meet your future Apprentice!

### ~ Friday, the 17th of MAY at 6pm ~

2700 East Leland Road, Pittsburg, CA 94565

Dave Kemnitz, D&H Enterprises, has volunteered to speak about his career in the automotive industry and Maylan

**Newton** of ESi will speak about the opportunities to be found in the automotive industry.

Chapter members are welcome to speak or attend. Let Earl Ortiz and Mary Kemnitz know. Dinner will be provided.

Members who attended the January Chapter meeting will recall hearing from **Earl Ortiz**, Los Medanos College. Earl extended an invitation to speak to his students. The goal is to have shop involvement in internships. Hearing from ASCCA shops directly is powerful input for students.

The College's Advisory Board will also meet later in the year - representation from the industry also provides important input for the College. Earl Ortiz can be reached at 925-352-5011 or eortiz@losmedanos.edu ~ https://www.losmedanos.edu/



## Project Vpdate!

Build is coming along. We finished rebuilding the engine, suspension and are working on assembling the cab and bed. The goal is to get the truck off to paint soon. We have a car show at Mt. Diablo HS on **Saturday**, **May 18**. This is an opportunity to meet the students, see our progress on the build and donate to the program. We are looking for someone who does upholstery for the bench seat, roof liner and dash.

We are continuing the program through the *summer*May 31-July 22 Wednesday's and Thursday's 1:30pm-



5:00pm. The need is for volunteers, expertise and donations to continue the program. *Nick* 



Nick Brys: (916) 804-5911 <u>nicholis.brys@cityofconcord.org</u> Scott Smith at (925) 603-5859; scott.smith@cityofconcord.org

### **BAR Advisory Group Meeting Summary**



Courtesy ASCCA Attorney, Jack Molodanof

Below is a summary of the BAR Advisory Group meeting and Auto Body Workshop held in Sacramento on Thursday April 18, 2019.

### **BAR Advisory Group Committee Meeting**

- **1. DCA News**. The current DCA Director, Dean Grafilo is leaving DCA. The Governor will be making a new appointment soon.
- 2. Legislation and Regulations. Legislation AB 142 (Lead-Acid Batteries fees); AB 161 (Electronic receipts); AB 210 (Smog Check Exemption); AB 390 (Violations for muffler noise); AB 755 (Tire Tax); AB 949(unsafe used tire installation); AB 1359 (Towing oversight by CHP); AB 1538 (Auto Collision Coverage); SB 59 (Automated Vehicle Technology); SB 460 (Biennial Registration). BAR working on the following Regulations: STAR Program Clean-Up; BAR Licensing Form Updates; Certified Training Institution/Instructors updates; Smog Check Repair Assistance; Brake Lamp Stations and Adjusters updates. For more information contact Holly O'Conner, BAR at Holly.OConner@dca.ca.gov
- 3. Cal-VISTA Project Update. The smog check data base transfer from SGS to Cal-Tech is complete. CalTech is now the primary data center for smog check. The new RFP contract for ongoing smog check Maintenance and Operation should be awarded very within the next 30 days, pending negotiations. The contract transition to new vendor to take place Oct/Nov 2019. For more information contact Clay Leek, BAR at Clayton.leek@dca.ca.gov
- **4. Permanent Diagnostic Trouble Codes (PDTC) Implementation Plan.** PDTC supported by 2010 model years and newer vehicle. Vehicles with PDTC will fail smog check. Targeted implementation date is July 1, 2019. ET Blast notices will be going out shortly to smog stations. Conditions where the PDTC can be ignored include: 15 warm up cycles and driven 200 miles. BAR estimates the failure rate on 2010 model year and newer vehicles will rise approximately 1% or 155 additional failures statewide per day. Also PDTC's will be ignored when specific models tested have been identified having difficulty clearing PDTC. BAR working on specific model list which will be available to smog stations. For more information contact Greg Coburn, BAR at Greg.Coburn@dca.ca.gov
- **5. Product Labeling Regulations**. California Department of Food and Agriculture (CDFA) is in the process of developing new regulations for lubricants including transmission fluids specifications, advertising and labeling requirements. Current concerns involve ARD's adding additives to base fluid (Multivehicle Transmission Fluids) to meet OEM performance requirements. CDFA wants to create a working group to identify issues and address needs of consumers and auto repair industry. BAR and CDFA discussed holding public workshop after next BAR Advisory Committee to discuss possible solutions. For more information contact Allan Morrison, CDFA at Allan.Morrison@cdfa.ca.gov
- **6. Disciplinary Case Processing Overview.** The BAR goal with regard to the most egregious cases (e.g. fraud) is to impose discipline within 540 days from initial investigation. In the 17/18 FY, the average was 808 days to impose discipline from initiation to decision effective date. Initiation of investigation can come from the following: complaints, auto body inspection, anonymous tips, smog inspection data, other sources. Investigative procedures include: undercover vehicles, video surveillance, adverting review and review of ARD paperwork. The BAR prepares report of investigation which is reviewed by headquarters. Once review is completed then submitted to Attorney General to prepare accusation and then served upon ARD. The ARD has options once served with accusation including settling or going through the hearing process. After decision by administrative judge then proposed decision maybe accepted or rejected. For more information contact Bill Thomas, BAR at Bill.Thomas@dca.ca.gov
- **7. Enforcement Statistics**. Consumer complaints holding steady: Engine repair/performance account for 33% of consumer complaints; General repair maintenance 18%; Auto Body 15%; Transmission 9%; Smog 7%; Used car transactions 4%; vehicle warranty 2%; unlicensed activity 2%. For more information contact Bill Thomas, BAR at Bill.Thomas@dca.ca.gov
- 8. Enforcement/Licensing Modernization (ELM) Overview. The BAR along with DCA working on modernizing BAR software/website which will increase efficiencies in on-line applications and shifting to paperless processing and reducing costs. The BAR also planning on increasing standardizing for BAR. Starting to move BAR in the 21st century. BAR is looking for ideas to assist consumers, repair facilities, consumer/industry advocates, industry training providers. For more information contact Clay Leek, BAR at clayton.leek@dca.ca.gov

Next BAR Advisory Group Meeting is scheduled for Thursday, July 18, 2019

Continued on Page 10



### **Random Thoughts**

May 2019 ~ by Jerry Kubitsky

- Landscaping: Make sure your landscaping looks inviting. Get rid of weeds, tall grass, then add some nice plants and mulch to dress up the appearance.
- Don't forget your driveway. Refacing your parking lot and restriping makes the
  place look great and more appealing. If you don't own the property ask the landlord. Get rid of
  any grass growing in the cracks.
- Plants by the front door or even a small Ficus tree is very welcoming.
- A place to sit outside. We have a small table and chair outside our front door. People love sitting out there making phone calls or just reading. At night take the table in.
- Create a small workstation for your customers to use with a multi type phone charger station. We have people sit and do work all the time. Have a secure wifi for them.
- Add to your invoice "Test Results". Write down what you found on your first road test. When you do your Final Road Test, make sure you addressed all the issues.
- If you are going to be closed for a holiday or special event, note it on Yelp, Google and your website, as well as on your answer machine.
- Reading a good book to generate some new ideas. I'm reading "Building a Story Brand" by Donald Miller. Grab some 2x2 post-it notes and a pen. As you go through any book, jot down any ideas that come to mind and paste it to the page. Later you can review the notes and decide what will work for you.
- Brainstorm. Grab a friend and throw out some wild ideas. Watch their reaction. Something that
  may sound stupid, like advertising on the side of an elephant, might just generate a new idea
  that makes sense like advertising at the Zoo or sending thank you cards with a picture of an
  elephant on it.

Till next time. Sincerely, Jerry Kubitsky ASCCA Chapter 24



(619) 335-4324 7633 El Cajon Blvd #100, La Mesa, CA 91942

### BAR Advisory Group Meeting Summary - continued

#### **Auto Body Regulatory Workshop**

The BAR working on regulatory changes due to technical advances in collision repair and to clarify equipment requirements for the auto body industry. The goal is to make sure vehicles repaired correctly and safely. BAR is updating the definitions of OEM crash parts and Non-OEM crash parts. Equipment requirements include requirement that the body shop have all the equipment and current reference manuals for the types of vehicles repaired and repairs be made to OEM specifications. BAR also updating supplemental restraint systems. BAR seeking comments and input from stakeholders. BAR contacts Michelle Oberg at Michelle.Oberg@dca.ca.gov and Mark Guess at Mark.Guess@dca.ca.gov

All presentations from the BAG meeting and Workshop will be posted on BAR website shortly. https://bar.ca.gov/About\_BAR/BAR\_Advisory\_Group.html

**Jack Molodanof** 

Mary and Dave, please see the attached flyer for Bosch GDI training coming up in May. I know we spoke regarding the need for training in the aftermarket and I hope this is something that interests you and your team.

The cost is \$74.95 per attendee. Customer who show up will receive dinner and a \$25.00 Gift Card as well as Raffle prizes available.

Thank you, Chris Sanchez Trimon Inc. 1055 Detroit Ave. Concord, CA 94518 P (925) 771-2223 C (925) 457-3920 F (925) 798-0784









BOSCH

1/2 Day/Evening Seminar Options - Approximately 3-4 hours in length

#### Gasoline Direct Injection (GDI) Seminar:

This seminar will enable the technician to properly identify, understand and diagnose Bosch GDI engine management systems. Provides an overview of GDI operating strategies, intake system, fuel delivery, ignition, exhaust, and emissions related components.

#### Topics Covered:

- GDI operating strategies
- Fuel delivery overview
  - Low pressure
  - High pressure
- Review common sensors and actuators

Receive a \$25.00 Gift Card when you show up

Raffle Prizes and Dinner at training

Tuesday May 21st 2019 at 6:00 PM

#### **Fuddruckers Hamburgers**

1975 Diamond Blvd

Concord, CA 94520



Wednesday May 22nd 2019 at 6:00 PM **Buffalo Wild Wings** 

200 Montgomery St

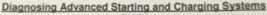
San Ramon, CA 94583



See your Superior Auto Parts Salesman to Sign up

(Space is Limited, BOS GDITRAINING)







great amount of attention has been given to the parasitic load that battery charging has on the origine. A variety of sensors and strategies have been employed to reduce this load. This has made diagnosing charging and starting systems problems more complex. Some vehicles must be relearned after battery replacement or other charging system service. In this class we will explore the changes of the various systems and new techniques for diagnosing faults. Be prepared to get your customers charging.

For more information regarding the above topic, please visit ware beginning to access a short video applaining the debate of what will be covered.

#### CLASS INFORMATION:

INSTRUCTOR:

DATE sday, May 15, 2019 6:00 pm - 10:00 pm (Meal Served at 5:30 pm)

LOCATION:

Fuddruckers 1975 Diamond Blvd Concord, CA 94520

CONTACT: Dennis Noien @ (831) 430-6402

LINE CODE:

PART NUMBER:

Cost is \$94.95 per tech

WWW.FIRSTCALLONLINE.COM



### **Real World Training Series**

#### **Next training date:**

May 15, 2019 **Diagnosing Advanced Starting and Charging Systems** 

Fuddruckers, Concord ~ 5:30 pm Contact Dennis Nolen ~ 831-430-6402



Auto Shop
Accounting
by Phillips
www.asapcpa.net

Is your business making the "Bottom Line" profit it should? If not, what can you do about it?

- What is your labor rate? Should it be higher?
- Do you charge for diagnostic work?Should you?
- What about Parts Markup? What do successful shops charge?
- How much would your "Bottom Line" increase if you could improve your gross profit by just 5%?

The "Bottom Line" is that our accounting, payroll and tax service is geared to help you make the most profit and pay the least amount of taxes legally, all at an affordable fixed fee. Please call me today for your FREE consultation to see how my 40 years of experience can help your shop run smoothly on all cylinders!





Having Trouble Hiring Qualified Candidates? Need a Temporary Employee on a Short Notice?

Finding qualified candidates is a full-time job that most shop owners don't have time for. Technology makes it easy for applicants to apply for 10-20 jobs at a time. Mechanics Marketplace puts you in front of the line and screens the best candidates for you to interview first.

Here's what Mary Kemnitz from D&H had to say: "After months of unsuccessfully searching for technical staff we discovered Mechanics Marketplace. The service is incredible. Within two days, several interviews were scheduled and we were able to choose from candidates that were both skilled and fit into our business culture beautifully. 5 stars to Mechanics Marketplace!!"

For more information, call Elie Massabki at 650-867-1072 and register for free to find temporary employees at:

www.MechanicsMarketplace.com

### Hans' Training Resources

**ESI** – Maylan Newton - Service advisor and Owner management training 888-338-7296

Worldpac Training – worldpac.com/training – Offers both management and technical training, local classes available

Car Quest CTI - Offers technical training 1 class every 2 months, contact your sales representative for more details

**Techelp** - Longer term training to bring your people up to speed with late model electrical systems and classes for smog update and new licensing. Contact Jon Brown: 888-747-8888. Or see his schedule at <a href="https://www.tec-help.com">www.tec-help.com</a>

ATG – Automotive Training Group www.atgtraining.com – Advanced training various topics. 800-233-3182,

RLO Training/Bottom Line Impact Groups www.rlotraining.com

ATI – Autotraining.net – Offers coaching services for shop owners

Elite – Eliteworldwidestore.com – On line and service advisor training

SSF offers European training topics (MZB, BMW, Porsche) https://www.ssfautoparts.com/



### **Corporate Partners - Increasing Your Memberhip Value**

BUSINESS SUPPLIES, E	QUIPMENT & SERVICES	
autocare ASSOCIATION	ASCCA members get access to Auto Care Association's publications, the Aftermarket Insider and the ACA Capitol Report, as well as member discounts on ACA publications and events. Call to see hove you can save up to \$600 a year!	Kathleen Schmatz, (301) 654.6664 kathleen schmatz@autocare.org
aeswave	AESwave specializes in sales and support of automotive diagnostic equipment. Each day, thousands of technicians, educators, trainers, engineers, and technical writers use products and strategies developed at AESwave.	Carlos Alenchu, (877) 351,9573 Info @aeswave.com www.aeswave.com
//////AutoZone	This partnership provides Platinum level membership pricing, timely parts delivery, a 5% quarterly rebate on electronic purchases, free advertising, and more!	Jim Gray, (704) 30 1.1500 Jim.gray@autozone.com
BE	Provides maintenance services, equipment training & consumer education materials. Increase shop hours, parts and labor revenue, shop efficiency, and retention all while improving your customer's driving experience and vehicle performance.	Eric Waln (949) 337,2484 Eric Elbert (805) 490,6000, Eric EgipetrospecsBG.com www.petrospecsinc.com.
HOTELSTORM	Savings of 10-55% over other online travel agencies from thousands of hotels worldwide. Visit hotelstorm.com/ascca and use password Auto 1234 to get your discount.	concierge@hotelstorm.com www.hotelstorm/ascca
<b>PLKQ</b>	LKQ is the largest nation yide provider of alternative collision replacement parts and a leading provider of recycled engines and transmission and remanulactured engines.	Sleven Poole, (562) 320,2398 SIPoole@lkqcorp.com
MOTORAD® easing the Way in Coverage & Service	The leader in automotive thermostats; fuel, oil and coolant caps sold to the North American automotive aftermarket. Their line of thermostats is one of the most advanced in the automotive industry, using state-of-the-art manufacturing equipment, with strict quality control and functional testing, ensuring high quality and long-lasting products.	Sean Ruitenberg, (618) 599,5196 sean.ruitenberg@motoradusa.com
MOTUL	Motul is the first hibricant manufacturer to pioneer the formulation of a 100% synthetic lubricant for automotive engines, the 300V, making use of Esters technology and issued from the aeronautical industry. Motul's 8 100 line of 100% synthetic oils have OE approvals from manufacturers such as Porsche, Audi, BMV/, Weicedes Benz, and VW.	Nick Bagley, (909) 538.264 n.bagley@us.motul.com
AUTOCARE CENTER	NAPA Auto Care is the largest aftermarket repair network in the country with over 16,000 independently owned and nationally recognizes automotive, collision, and truck service centers. NAPA's mission is to help all member businesses increase their car count and sell more services.	John Hartman, (619) 300,4910 NAPA SoCal District Sales Manager john_hartman@genpt.com
Office DEPOT	Streamlined business supply ordering process, Free delivery over \$50. Custom pricing and discounts for ASCCA members.	Michael Nitz, (855) 337-6811 Michael.nitz@officedepot.com https://business.officedepot.com/
PERST CALL DEDICATED TO THE PROFESSIONAL	Get access to industry-leading service center programs allowing shops to offer a nationwide svarranty on most of the repairs they perform every day, a nationwide road-hazard tire svarranty, shop management training, nationwide roadside assistance, technician training classes, competitive pricing, early pay discounts, electronic ordering discounts, and more.	ASCCA@oreillyauto.com

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MAIL Shark	Mail Shark approaches direct mail strategically by providing penetration reports and demographic analysis to make sure you're reaching the right people. They'll make it easier for you to grow your car count, manage your budget.	Josh Davis, 484-648-8626 josh@themailshark.com www.themailshark.com/ascca
Print & Direct Mail Made Easy		
Dynamic Friction Company	DFC is the leading manufacturer of award-winning automotive braking systems. They maintain a huge selection of brake parts for all domestic and foreign vehicle applications. Their engineers, product managers, and R&D staff work hard to give their customers first-to-market advantage.	Dan Biezonsky, 951-200-0953, danb@dynamicfriction.com, http:// www.dynamicfriction.com/
<b>EDUCATION PROVIDER</b>	S	
THE CLU GROUP Automotive Coaching and Training	The ACT Group is a partnership of long time automotive industry experts. Former Technicians, Service Writers, Managers, General Managers and owners of automotive facilities offer their expertise in a strong variety of industry training classes. Discounts are available to ASCCA members, including \$200.00 off our Service Advisor Classes.	Ray Kunz, 916-588-0775
Automotive Training Institute	ATI has helped thousands of automotive repair shop owners increase their profits, reduce stress, and grow their businesses for over 30 years.  They are the industry leader in automotive business coaching providing expert management and consulting services. Get weekly business coaching from an industry expert and classes in marketing, hiring, finance, leadership and sales.	Jim Silverman, (301) 575-9140, jsilverman@autotraining.net, www.autotraining.net
Educational Seminars Institute Automotive Management Specialists	Since 1984 ESI has provided independent repair shops with up-to-date full-facility training for management and personnel.  ASCCA Members have exclusive access to discounted training courses.  Save \$800 on every Service Writer course and \$55 on every seminar. (Space limited.)  FREE 30 minutes of business consulting advice per month.	Maylan Newton (866) 526,3039, maylan@esiseminars.com.
Motor Age TRAINING Bet-Study Guides for ASE Dentification	25% discount on all ASE exam study guides.	James Hwang (310) 857.7633
INDUSTRY NETWORKIN	NG WITH TOP AUTOMOTIVE TECHNICIANS	
ATNIN	iATN is the world's first and largest online network of automotive service industry	Greg Montero (651) 628.5706
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INSURANCE & LEGAL S  rmstrong  s ASSOCIATES	a private forum for your shop, and unlimited access to the iATN Knowledge Base that allows you to search iATN's databases of in-use industry knowledge compiled over the last 20 years.	www.iatn.net  Customer Service (866) 923.7767,
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INSURANCE & LEGAL S  Insurance & LEGAL S  Insurance Services  COREMARK	a private forum for your shop, and unlimited access to the iATN Knowledge Base that allows you to search iATN's databases of in-use industry knowledge compiled over the last 20 years.  ERVICES Includes an enrollment discount of \$100  Competitive dental & vision plans exclusively available to ASCCA members.  FREE LEGAL Service - Thirty (30) minutes of free legal advice per month for all ASCCA members. A \$225	Customer Service (866) 923.7767, www.armstrongprofessional.com  Mat Nabity, (916) 286.0918 mnabity@coremarkins.com  Jack Molodanof , (916) 447.0313 jack@mgrco.org www.mgrco.org.

◆ BROADLY ▶	Through internet marketing, Broadly gets great customer reviews on Google, Facebook, and other review sites. ASCCA members get a FREE account set-up (valued at \$200).	(800) 693.1089 marketing @broadly.com www.broadly.com
PAL	Join the nation's largest network of elite auto repair shops. RepairPal independently certifies auto repair shops nationwide for superior training, quality tools, fair pricing, and a minimum 12-month/12,000 mile warranty.  RepairPal shops gets 8-10 new customer contacts per month, with an average repair order over \$500. (Estimated new business \$48,000/year)	Evan DeMik, (415) 595-3346 evan@repairpal.com www.repairpal.com
MERCHANT SERVICES		
Digital group	Receive upt a \$350 rebate on your ASCCA State dues when you use DFG to process your credit cards. Call for a free no obligation consultation.	Shannon Devery (877) 326-2799 www.digitalfg.com/
SOFTWARE PROVIDER	S	
auto text.me	A comprehensive cloud-based tool that offers simple solutions to workflow management, communication, digital vehicle inspections, and quality control.  Developed by a shop owner designed specifically for the challenges shop owners face, AutoText.me's software is easy to implement and will save you time while you solve common shop problems. Available as a benefit to all ASCCA shop owners	Chris Cloutier (469) 546.5725, chris@autoflow.com, www.autoflow.com
IDENTIFIX	Members receive a promotional price for online diagnostic tool and telephone diagnostic services. New Identifix members received \$40 off each of the first 3 months and \$10 off every month after for annual savings of \$210	Customer Service (800) 997.1674
SHOP F WARE	The New Standard in Shop Management. 100% cloud-based on any device. Take your shop fully digital and 100% paperless. Ask for a special ASCCA member rate.	Matt Ellinwood, (415) 890.0906 x106 matt@shop-ware.com.
UNIFORM SERVICES	-	
CINTAS READY FOR THE WORKDAY	Nationally recognized supplier of customer and employee apparel & janitorial services with special ASCCA pricing.	Jessica Essad 775-813-8954 EssadJ@cintas.com

### ADDITIONAL BENEFITS OF ASCCA MEMBERSHIP

**Local Chapters** — Chapter meetings give members unprecedented opportunities to meet, network and trade ideas with colleagues in your local area.

**Proudly Display Your ASCCA Affiliation** — Use of ASCCA sign, code of ethics, and logo for use on invoices, customer forms, etc.

**Communications** – The ASCCA Independent newsletter, email broadcasts, news alerts, member benefit flyers and our website.

**Member-to-Member Communications** – The ASCCA TeamTalk list serv provides members to communicate directly with their peers on a broad range of topics facing shop owners throughout California.



Scan here to learn more about your benefits or visit http://ascca.com/resources/memberbenefits members can also participate in the association's educational foundation that raises funds for scholarships issues to students entering into the automotive aftermarket.

**Educational Foundation - ASCCA** 

bottom line.



Automotive Service Councils of California

Government Affairs & Political Representation — Bill tracking,

reading and analyzing constantly changing information and tracking

bills via our website. Representation at government meetings, lobbying, etc. Hugely beneficial because it ultimately affects your

One Capitol Mall, Suite 800, Sacramento, CA 95814 P: (800) 810.4272 | F: (916) 444.7462 info@ascca.com | www.ascca.com

Updated 1/30/19

Click here to see clearer pages on ASCCA's website



**Continue Reading** 

## New Sexual Harassment Training Portal - NOW LIVE!

CoreMark is thrilled to announce the much anticipated Sexual Harassment Prevention Training Module is now live! The Training360 Learning Management System delivers high quality courses to satisfy training requirements for employees of all levels, with easy-to-understand videos and tools for management tracking. Thru our partnership with ASCCA, all ASCCA members have access to this valuable training module at no additional cost. WYNKR 3/5/2019

# Subject: California DMV 2019 new laws

Seen on FB

CA DMV new 2019 Laws:

- Not carrying driver's license: \$250
- After 6 days without a change of new address with MTO: \$230
- Driving without insurance cause an accident: \$5000 and license suspended for 5 years
- Driving Through a red light: \$900
- Crossing two solid yellow lines: \$500
- Turn, U-Turn and turn violation: \$350
- Speeding (from 1-15m over): \$250
- Speeding (from 16-25m over): \$450
- Driving too slow: \$399
- Fail to Full stop at Stop Sign: \$270
- Passing School bus when lights are flashing: \$885
- Holding and or using the cell phone while driving (1st time): \$1000 and Driving license suspended 3 years
- Parking in Bus Lane or Zone: \$900
- Fail to turn on head lights (30 minutes) before dark: \$200
- Tint too dark on door glass: \$199
- Failing to wear seat belt: \$200
- Children not wearing Seatbelts or not in accordance with Highway traffic act: \$599
- Car pool Lane violation: \$505
- —New 2019 laws cost very expensive, especially No car insurance and Cell phone.





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## The Jeff Stich Memorial Scholarship



If you would like to make a donation:

ASCEF (Automotive Service Council's Educational Foundation) Jeff Stich Memorial Scholarship 700 R Street, Suite 200 Sacramento, CA 95811

### Contact information for



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